

## Members Rights & Responsibilities

### Members have the right to:

- Be treated with respect and dignity
- Complain or express concern about a service without fear of losing the service or of suffering recrimination
- Have their complaints dealt with fairly and promptly
- Be represented by an advocate of their choice
- Be informed about what other services are available
- Choose what they want to do
- Privacy and confidentiality
- View any personal information held by Holdsworth

### Members Responsibilities:

- Members should act in a way that respects other members, staff and volunteers
- Let Holdsworth know if they are unable to attend
- Members need to let staff know if there is a change to their health or circumstances

New members must undertake an assessment before joining the club. If you are interested please ring **9302-3600** and speak to the **Club Coordinator**, so your name can be added to our list.

We hope to see you on soon!

Supported by:



**Holdsworth Community Centre  
& Services**

**64 Holdsworth Street,  
Woollahra NSW 2025  
Ph: 02 9302 3600**

[www.holdsworth.org.au](http://www.holdsworth.org.au)

**HOLDSWORTH**  
*Community Centre & Services*

# Club Holdsworth



**Come to one of our Club  
days and enjoy a range of  
activities; outings, music,  
art and much more.**



## What is Club Holdsworth?

Club Holdsworth runs from Tuesday to Saturday and is presently located in Woollahra. The Club has trained staff and volunteers so members are supported in all the things they do.

There are many activities for members to be involved in - outings to a variety of interesting and varied places, music, movement, art and lots of things that members want to do. There are lots of other members to chat with who have shared similar life experiences.

Members are picked up and dropped off from home by the Holdsworth transport department. In either a bus or car, members will be accompanied by a member of staff or a volunteer. Pick-ups are between 10.00 and 11.00 am and drop-offs start from 3.00pm.

A \$10 fee includes transportation, pick-up and drop-off from your home, as well as tea, coffee and biscuits. A separate charge is made for lunch depending on where it takes place.

**Come along and be a member of Club Holdsworth!**

## Who can become a Club member?

The Club is open to older people living in Woollahra, City of Sydney, Waverley, Botany and Randwick.

This includes:

- Older people who have any form of disability
- Indigenous and non-Indigenous older people
- Older people from culturally and linguistically diverse (CALD) backgrounds

You may be referred to Club Holdsworth by:

- Self-referral
- Social worker/Case manager
- Health professionals
- Aged care services
- Aged Care Assessment Team
- Your family
- Your doctor

**For more information and to attend Club Holdsworth phone 9302 3600 and ask to be put through to the Club Coordinator**

## What are our aims?

We strive to create a safe, secure and friendly environment where members have a real sense of belonging and ownership.

We actively encourage members' input into all activities.

### **Our goal is to:**

- Maintain independence and quality of life for people living in the community
- Contribute to the wellbeing of members
- Respond to members' changing needs
- Assess and to plan members' needs and preferences
- Act as an advocate as required
- Work with other organisations to help members access services they require
- Be responsive to the social, cultural and spiritual needs of each member
- Have fun!

